



2025–2026 IMPACT REPORT

Building Sustainable Communities, Here in Quebec



“ Testimonial from Flore Mahou, participant:

When Flore left the Ivory Coast in 2021, she left everything behind: her son, her familiar surroundings, and her daily life. In Montreal, without legal status or a job, she spent months trying to settle in. When her position in a pastry shop ended abruptly, she found herself unemployed and with few options. Then one day, she discovered Renaissance, and this time, a door opened. Over the span of 6 months in Renaissance’s reinsertion program, Flore learned to trust herself again, built relationships with colleagues that she now considers her adopted family, and rediscovered what it means to “belong somewhere.” Today, Flore works in the maintenance sector in Montreal. She feels integrated into the community, especially since her ten-year-old son—now in fourth grade—was able to join her. Behind every step of this journey was the same driving force: a mother determined to create a better life for her child.

“When I arrived in Canada, I was truly alone. But then I came to Renaissance, and it helped me rebuild my life. Today, my son is with me. I am proud of how far we’ve come.”

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A message from Mr. Yvon Arseneault and Mr. Éric St-Arnaud

Chairman of the Board and Executive Director, Renaissance Quebec

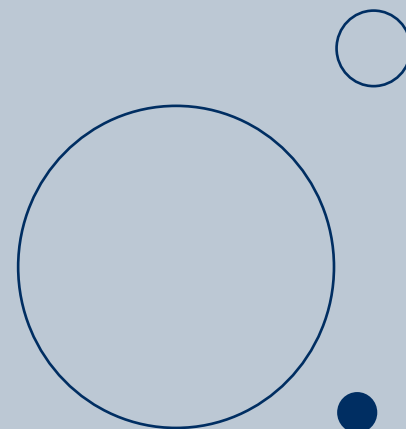


Yvon Arseneault
Chairman of the Board



Éric St-Arnaud
Executive Director

Together for a Quebec built on solidarity and sustainability



Building Stronger Communities, One Person at a Time

Over the past year, social, economic, and environmental challenges have continued to impact and transform the daily lives of Quebecers. Rising living costs, job insecurity, overconsumption, and growing pressure on the environment: these realities remind us of the importance of developing collective solutions rooted in the real needs of communities.

For 31 years, Renaissance has played an instrumental role in this transformation by developing a unique model in which employability, the social economy, and the circular economy reinforce one another. Our mission is based on a simple yet powerful conviction: behind every donated item lies an opportunity to make a human impact. Every donation received, every piece of clothing reused, and every purchase made in our stores directly helps fund employment support programs and open up new prospects for thousands of people.

This year, more than 4,842 people received support on their path to employment or further education through our social and professional integration programs and our Renaissance Employment Assistance Centres (CAER). Since the organization was founded, a total of 12,995 people have benefited from this support. Behind these numbers lie stories of perseverance, renewed confidence, and fresh starts.

At the same time, Renaissance has continued its environmental commitment by serving as a true circular economy platform. Over the past year, 36,000 tonnes of goods were diverted from landfills through reuse, upcycling, and recycling. Across the organization, nearly 80% of collected materials were diverted from landfills, concretely demonstrating our commitment to extending the lifespan of goods and reducing the environmental impact of overconsumption.

Textiles play a central role in this discussion. While far too many textiles still end up in landfills each year in Quebec, Renaissance continues to strive to develop sustainable solutions that promote circularity. This year, more than 7.8 million garments found new owners in our stores, helping to come up with a viable alternative to fast fashion.

This commitment to innovation and maximizing our impact has also led to the advancement of several key projects over the past year. In Quebec City, Renaissance continued to expand by opening two thrift stores and a boutique, with the aim of making responsible consumption and reuse more accessible. In Montreal, the organization took over Le Support's operations to maintain a local reuse offering and significant social benefits for the communities. Finally, with the opening of the Maurice-Duplessis Impact Centre, Renaissance has established an integrated hub that allows it to increase its capacity for processing and upcycling materials while supporting the development of innovative solutions in textile circularity and employability. Through these projects, Renaissance continues to grow with the ambition of remaining a sustainable local economic driver serving communities.

This growth and impact would not be possible without the commitment of our employees, participants, volunteers, partners, donors, and clients. Every action we take helps bring to life a deeply human model, where solidarity, inclusion, and collective responsibility come together to create tangible change in our communities.

Throughout the pages of this report, you will discover the achievements that have marked the past year, but above all the human stories and collective initiatives that give full meaning to our mission. Together, we continue to build a more sustainable, more inclusive, and more united Quebec.

Thank you for being part of this powerful chain of impact.


Yvon Arseneault
Chairman of the Board


Éric St-Arnaud
Executive Director

Quebec Today: Action Matters



Today's Quebec is facing major economic, social, and environmental changes that directly impact communities' living conditions. Rising living costs, financial insecurity, difficulties in accessing employment, and the environmental crisis are reshaping citizens' needs and increasing the pressure on community organizations and support services.

An economic and social reality under pressure

According to data published by Statistics Canada as part of the Labour Force Survey, the unemployment rate in Quebec stood at **6.2%** in April 2026, up from the previous year. These figures reflect very real human realities: job losses, difficulties in re-entering the workforce, financial insecurity, and social isolation. Certain groups remain particularly affected by barriers to employment, including precarious workers, newcomers, people with limited education, and those living with certain disabilities.

At the same time, the cost of living continues to rise. According to the Consumer Price Index published by Statistique Quebec, annual inflation reached **2.4%** in March 2026 across the country, while prices for food purchased in stores had risen by **4.4%** year-over-year. Transportation and energy costs have also seen significant increases, exacerbating the financial pressure on Quebec households.

In this context, employability represents far more than access to the labour market. It is a driver of stability, autonomy, and social inclusion for thousands of people across Quebec.

Key numbers:

+ 4,4 %: increase prices for food purchased in stores

6,2 %: unemployment rate in Quebec in 2026

+ 2,4 %: annual inflation in 2026

Sources:

Consumer Price Index, March 2026
Consumer Price Index Portal
Consumer Price Index by geography - Statistics Canada
Reuters - Increased Unemployment in Canada in April 2026
Reuters - Increased Inflation in Canada Related to Energy Costs



An Environmental Crisis Driven by Overconsumption



At the same time, environmental challenges continue to intensify. The fashion and textile industry remains one of the most polluting industries in the world today. According to the United Nations Environment Programme (UNEP), the fashion sector is responsible for **2 to 8%** of global greenhouse gas emissions and contributes significantly to microplastic pollution.

This environmental pressure is also clearly visible in Quebec. According to data from the 2023 Study on the Characterization of Materials Sent for Disposal, **approximately 344,000 tonnes of textiles were disposed of in Quebec in 2023**, mostly from municipal collections. Since 2011, the volume of discarded textiles has increased by more than **114%**, with an **18%** rise in the last four years alone.

This significant increase directly illustrates the impact of the fast fashion phenomenon, which has profoundly transformed the industry in recent years. This model relies on the rapid production of low-cost clothing, encouraging rapid consumption and the constant replacement of items. As a result, clothing is purchased more frequently, worn for shorter periods, and discarded more quickly, placing increased pressure on natural resources, waste management systems, and the environment.

In light of this reality, consumer habits are gradually changing. Amid a tough economic climate, more and more Quebecers are turning to more accessible, sustainable, and local solutions.

Sources :

RECYC-Quebec - La récupération des textiles (Bilan 2023 de la gestion des matières résiduelles) (in French)
RECYC-Quebec - Étude de caractérisation des matières résiduelles acheminées à l'élimination 2023 (in French)
UN Environment Programme (UNEP) - Sustainable fashion and textiles
UN Environment Programme (UNEP) - Unsustainable fashion and textiles in focus for International Day of Zero Waste
Baromètre de la consommation responsable (ESG UQAM) (in French)
RECYC-Quebec - Bilan 2023 de la gestion des matières résiduelles au Québec (in French)



Fashion sector

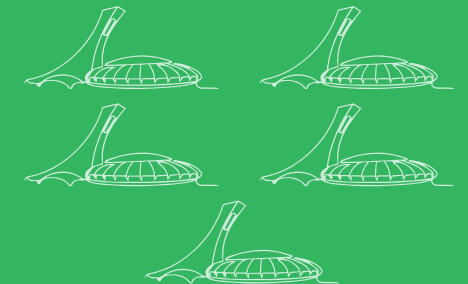
2 to 8%
of world gas
emission*



Disposed textiles in Quebec

344 000
tonnes in 2023

That would fill the Olympic Stadium in Montreal about **5 times over**.



Since 2011, the volume of
discarded textiles has increased
by more than

+114%



+ 18%

in the last four years alone.

A Social Economy Rooted in Community



Faced with the growing impacts of overconsumption and the economic pressures that are putting many households at risk, social and circular economy models are becoming increasingly important in Quebec today. More than just an alternative, they represent a concrete way for our communities to concurrently address environmental, social, and economic challenges.

At a time when communities are seeking more sustainable, accessible, and resilient solutions, the social economy is proving its relevance. By placing people and the common good at the centre of economic decision-making, rather than focusing solely on profit, it helps decommodify the economy and create lasting value for communities. Through practices such as reuse, local economic development, and the creation of quality local jobs, this model reduces dependence on overproduction while strengthening communities' capacity to shape their own future. It also offers a different way of creating wealth, one that balances economic development, social inclusion, and environmental transition.

With over **11,360 businesses and more than 248,000 salaried jobs**, this economic model demonstrates that it is possible to combine social impact, economic development, and community roots. Within this ecosystem, Renaissance has established itself as a key player in sustainable development and the social economy in Quebec, generating tangible benefits in the communities where it operates.

Our vision

Reduce inequality and poverty by helping to improve people's living conditions through a resilient ecosystem of organizations addressing social, economic, and environmental issues

Our mission

Renaissance is a nonprofit organization whose mission is to facilitate the social and professional integration of people who face challenges entering the job market, while encouraging everyone to take action to protect the environment.

A River of Giving

Employment

- Reinvestment of sales revenue into employability programs
- Job creation for program participants

Stocking

- Placing items on the shelves
- Accessible to all customers

Quality control

- Final inspection before placing the item for sale



Collection

- Collection of donations at designated locations

Sorting and Transport

- Sorting donations by category after collection
- Transporting donations to warehouses

Selection

- Condition assessment of donated items
- Testing of devices
- Cleaning

Labeling

- Pricing based on a rate schedule

Sources : <https://statistique.quebec.ca/fr/document/leconomie-sociale-au-quebec-portrait-statistique> (in French)

RENAISSANCE IN NUMBERS – 2025-2026

1,713 permanent employees

2,25 million donors

having contributed to our mission

200 in-store participants

4,9 million million transactions completed

160 volunteers

(those living with an intellectual or physical disability)

36,000 tonnes

of materials diverted from landfill sites

4,842 individuals supported

through our programs

With these initiatives and infrastructure, Renaissance continues to take concrete action toward social inclusion and reducing its environmental footprint, offering Quebecers a sustainable alternative to traditional consumption.

A Real Impact Throughout Quebec

This year, Renaissance has also continued to grow in order to bring its social mission closer to communities. As of this year, the organization has a presence **in 9 of Quebec's 17 administrative regions**, thereby strengthening its ability to take concrete action on issues related to employability, the social economy, and responsible consumption across the province.

Renaissance's services and activities are currently available in the following regions:

Capitale-Nationale	Laval
Chaudière-Appalaches	Montréal
Estrie	Montréal
Lanaudière	Outaouais
Laurentides	

This growth reflects our organization's commitment to developing community-based solutions tailored to the realities of local communities. Renaissance is also present in **8 of Quebec's 10 largest cities with populations exceeding 100,000**: Montreal, Quebec City, Laval, Gatineau, Longueuil, Sherbrooke, Lévis, and Terrebonne.

With a network of **77 locations**, Renaissance continues to strengthen its local presence and impact in communities where social, economic, and environmental needs are very real. This presence not only allows us to offer employment support services to a greater number of people but also makes responsible consumption and secondhand goods more accessible wherever the organization operates.

The range of services may vary depending on the specific realities of each region, community needs, local partnerships, and existing agreements. This approach allows Renaissance to tailor its interventions and maximize its social and environmental impact in each of the regions where it operates.

Opening Service Locations to Drive Impact

In 2025–2026, Renaissance continued to grow with a clear vision: to make each new location a tangible driver of social, environmental, and economic impact in the communities it serves. More than just an expansion of our network, these projects reflect our commitment to bringing our mission closer to the public, creating local jobs, and making responsible consumption more accessible.



Quebec City Region:

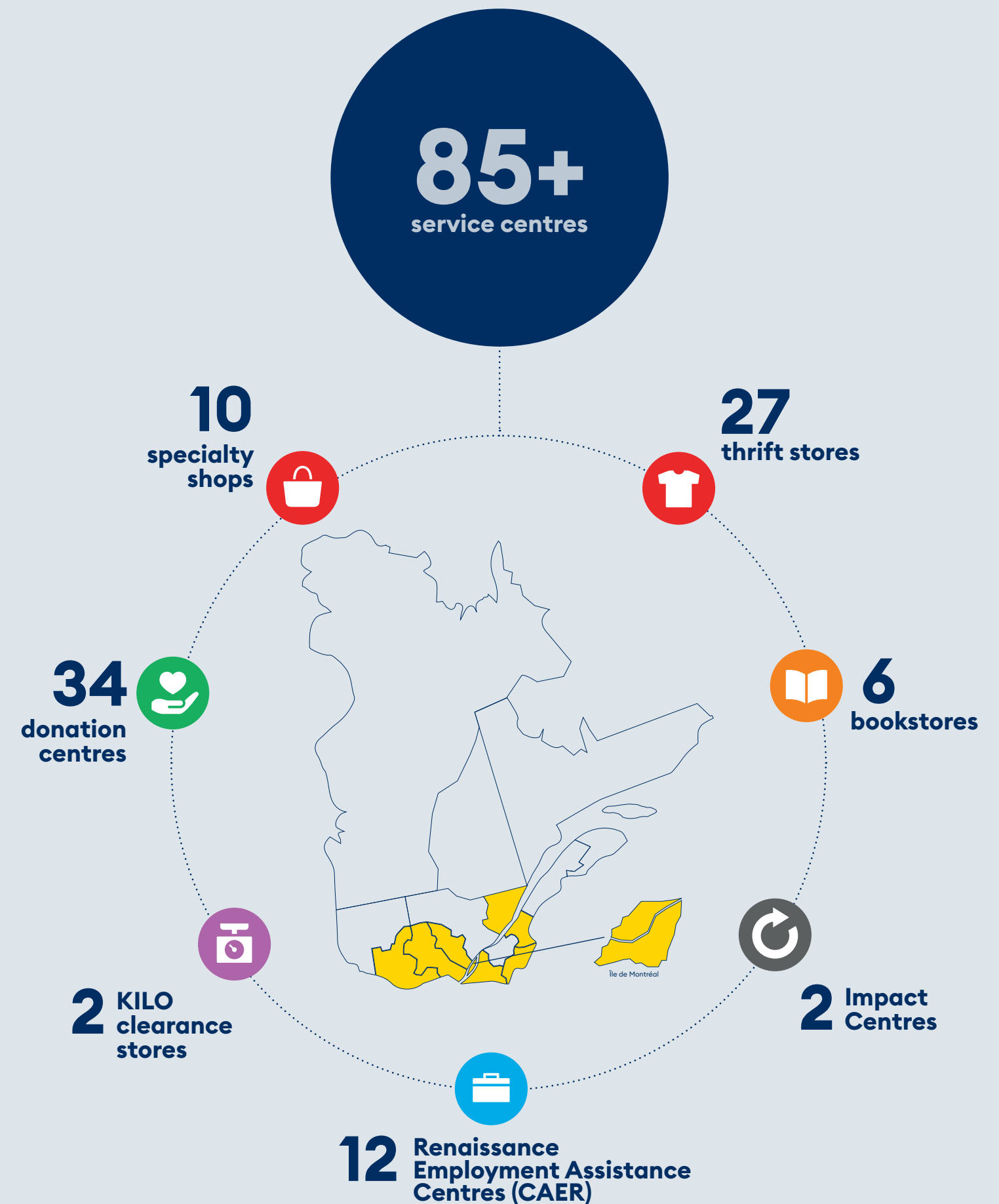
- Fripe Plaza Charles-A-Cadieux
- Fripe Halles Fleur de Lys
- Boutique Charlesbourg
- Fripe Laurier Quebec

Montreal Region

- Fripe Centre Domaine
- Nouveau partenaire d'insertion
- Centre d'Impact Maurice-Duplessis
- CAER et parcours d'insertion

Special Project:

- Taking over 'Le Support' operations



Our Social Mission: A Concrete, Human and Local Response

At Renaissance, every item donated or purchased tells a human story. Behind our thrift stores, boutiques, bookstores, and our KILO store, there are people seeking a fresh start. Our social and professional integration programs are designed for those who face barriers to employment: young adults without experience, single mothers, newcomers, and people who have experienced personal hardships. Everyone finds an opportunity to receive training, learn a trade, and regain self-confidence.

A Social Mission That Transforms Lives

In 2025-2026, Renaissance supported **4,842 individuals** through its socio-professional reintegration programs, Renaissance Employment Assistance Centres (CAERs), and the Passerelle service. Behind this figure are thousands of personal journeys marked by resilience, determination, and a desire to regain professional and personal stability.

This year alone, **2,765 individuals were enrolled in an employability program (Parcours or CAER)**, significantly surpassing the organization's targets. In addition, **2,077 people received support through the Passerelle service**, a structured needs assessment and referral mechanism designed to direct individuals to the resources best suited to their circumstances and aspirations.

Since the creation of Renaissance's employability programs, the organization has contributed to **12,995 placements in employment or training**. These figures demonstrate the lasting impact of Renaissance's social mission in Quebec communities.

For 31 years now, thousands of people have walked through Renaissance's doors hoping to reclaim their place in society. There, they have found much more than a program: compassionate support, a caring environment, practical tools, and, often, a renewed confidence in their abilities and their future.





“ Testimonial from Sébastien Vanhoute, Socio-Professional Counsellor in Côte-des-Neiges

“I get up in the morning with the priority of making sure participants leave the program with their heads held high”

“I moved from Belgium to Quebec in April 2025, hoping to give new meaning to my career and align myself more closely with my values. With a background in occupational psychology, I wanted a career that would allow me to help people in a tangible way and make a real human impact every day. Before that, I worked for a large international company, in an environment that no longer aligned with what I was seeking professionally and personally.

When I arrived in Montreal, friends told me about Renaissance as a place where I could settle in at a lower cost thanks to second-hand goods. At the time, they were completely unaware of the organization’s social mission. It was only after doing my own research and discovering the testimonials and videos on the website that I understood everything behind Renaissance. I immediately felt a connection.

Today, it’s been a year since I started working at Renaissance Côte-des-Neiges, in my very first support role in Quebec. Every day, I have the privilege of supporting people with unique life stories, who come seeking much more than just training or career guidance. Often, they arrive vulnerable from life’s challenges and with their self-confidence shaken.

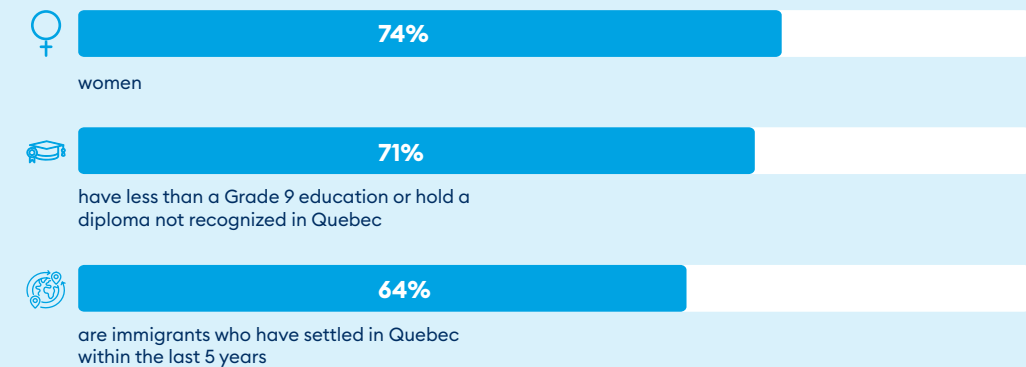
My role is to support them, lend them a friendly ear, and help them regain confidence in their abilities. What motivates me every morning is seeing participants leave our program with their heads held high, ready to embark on a new chapter in their lives.”

A Portrait Shaped by Diversity and Resilience

Those supported by Renaissance reflect the social and economic realities of today’s Quebec. Behind each journey are individuals with different experiences, challenges, and aspirations, but who share a common goal: to reclaim their place in the job market and regain confidence in their future.

Among the individuals supported by our programs this year:

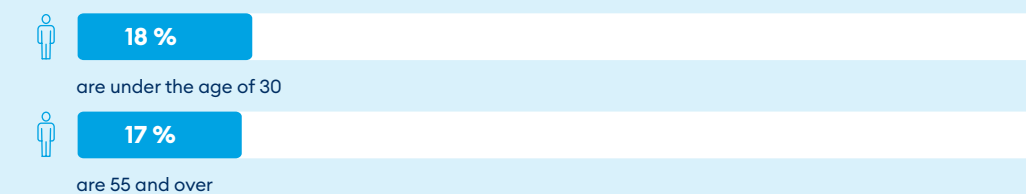
Profile



Social and economic situations



Age groups



These statistics reflect the reality faced by people who encounter significant barriers to employment and social integration. They also illustrate how closely employability issues are often linked to other factors of vulnerability: financial insecurity, isolation, difficulties integrating, limited recognition of prior learning, or prolonged absence from the labour market.

The diversity of these life stories underscores the importance of personalized, tailored, and accessible support. More than just a pathway to employment, Renaissance provides an environment where individuals can develop their skills, rebuild their self-confidence, and embark on a sustainable journey toward self-reliance and social participation.



Our Social Support

Stepping back into life and work

Renaissance’s 26-week social and professional integration program serves as a true springboard for individuals who are disconnected from the job market. Through paid, hands-on experience in a retail setting, participants develop practical retail skills, such as sorting donations, pricing, merchandising, customer service, and inventory management.

Beyond technical training, the program also helps develop essential skills such as independence, self-confidence, teamwork, and a sense of responsibility. Throughout their journey, participants are guided by integration counsellors who support their personal and professional development based on their individual circumstances and goals.

At the end of the program, up to two years of post-program employment support is offered to facilitate a sustainable transition into employment or further education. More than just a work experience, this program often represents a genuine opportunity to regain confidence and build a new beginning.



“ Testimonial from Alix St Vil, warehouse participant

When Alix left Haiti to join his wife in Quebec, it was the first time in his life he had ever left his home country. He had behind him a solid 20-year professional background in a healthcare institution. Yet breaking into the Quebec job market proved far more challenging than expected. It was a friend who told him about Renaissance. And that encounter changed everything. At the Impact Centre, in east Montreal, Alix discovered much more than a training program. He found a family. *“I feel at home here, as if I had always been here,”* he says warmly.

Today, he is training as a warehouse worker, his first work experience in Canada. What sets this apart from the training he had previously completed is the unique combination of instruction and hands-on experience. *«With Renaissance, I feel integrated.»*

For Alix, Renaissance’s mission is quite simply a noble one: to help those who struggle to find their footing in the job market. A mission of which he is, today, living proof.



Renaissance Employment Assistance Centres (CAER)

Job hunting can be a significant challenge, whether you’re changing careers, returning to the workforce, or looking for your first job. That’s why Renaissance Employment Assistance Centres (CAER) offer compassionate, accessible, and personalized support to job seekers.

Located in 12 Renaissance thrift stores, CAERs provide free services tailored to each individual’s situation and goals. Specialized employment counsellors guide participants through various stages of their job search: setting career goals, writing resumes, preparing for interviews, optimizing LinkedIn profiles, and developing a concrete action plan.

Beyond practical tools, CAERs primarily help job seekers regain confidence in their abilities and better position themselves in the job market. Through structured and compassionate support, participants are guided back into employment or education at their own pace and according to their needs.



“ Testimonial from Mark Lgot, Career counsellor

“Every day, I come to work with the conviction that I can make a positive impact on my clients’ lives, both professionally and personally. Through compassionate, empathetic, and personalized support, I help people regain their self-confidence, better understand the Quebec job market, and move toward their goals—whether that’s a job, training, or a new chapter in life.

Employability has become a true passion for me, particularly because I see how much caring support can make a tangible difference, especially for immigrants and newcomers who sometimes lack guidance or hesitate to believe in their potential.

Renaissance’s social mission resonates deeply with me because it opens doors, supports those who truly need it, and helps create a more humane and circular economy. Giving concrete meaning to my work while contributing to the organization’s social, economic, and environmental missions is a great source of pride for me.”

Our Environmental Impact: How Renaissance Makes a Real Difference

This year, Renaissance continued its work to reduce landfill waste and promote practical solutions for reuse, upcycling, and recycling.

Over the past year, Renaissance diverted nearly 36,000 tonnes of materials from landfills—the equivalent of about 3,000 school buses. Through its collection, sorting, reuse, upcycling, and recycling activities, the organization now serves as a true circular economy platform, extending the life of millions of items each year.

Over the past year, Renaissance diverted nearly

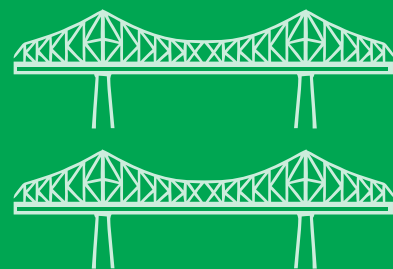
36,000 tonnes

of materials from landfills –the equivalent of about

≈ 3,000 school buses



≈ 2× Jacques-Cartier Bridge weight



*-15 650 tonnes

or

Across the organization,

nearly 80 %

of collected goods have found a path other than landfilling thanks to solutions aligned with the 3RVE hierarchy. This overall reuse rate demonstrates Renaissance’s ability to maximize the circularity potential of received materials while reducing their environmental impact.

Textiles have played a significant role in this environmental initiative. This year, clothing and household linens accounted for nearly a third of the total weight of donations collected by Renaissance, while taking up by far the largest surface area in our stores. This illustrates well the growing issue of the space required to process the volume of discarded textile. This reality is part of a concerning trend: more than 344,000 tonnes of textiles are landfilled each year in Quebec, largely due to accelerating consumption patterns and the growing trend of fast-fashion platforms like Shein and Temu.

Beyond their environmental impact, these platforms also raise major societal issues. Behind extremely low prices and a model of constantly renewing collections lie important questions related to overconsumption, the quality and durability of goods, product traceability, and the pressure exerted on local businesses and economies. This culture of “more is more” contributes to the normalization of disposable consumption patterns that run counter to the principles of sustainability and circularity that Renaissance has championed for over 30 years.

4,600,000 other objects

Renaissance stores—the equivalent of nearly one garment purchased for every adult in Quebec. Renaissance has also facilitated the return to circulation of more than 500,000 pairs of shoes, nearly 100,000 books, and over 4 million other durable goods, ranging from decorative items to tableware, toys, and everyday items.



To further increase our environmental impact, Renaissance has continued to develop foundational projects related to textile circularity. In collaboration with Vestechpro, a college-level technology transfer center specializing in industrial design and textile circularity, the organization is currently working on the development of a semi-automated sorting line and a textile recycling line. These facilities will eventually enable clothing to be directed toward the most appropriate circularity track based on its condition: textiles that can be reused will be put back into circulation, while materials that are too worn out can be directed toward suitable recycling solutions.

This innovation project requires significant research and analysis, particularly regarding the volumes collected, the condition of the textiles received, their fiber composition, and potential recycling outlets in Quebec. Renaissance is also evaluating various sorting and defibring technologies to develop sustainable solutions tailored to the realities of post-consumer textiles.

These initiatives are part of a broader vision led by the Maurice-Duplessis Impact Centre, where Renaissance aims to develop a true innovation hub dedicated to textile circularity. Through this space dedicated to research and development, the organization aspires to drive new initiatives in the circular economy and actively contribute to transforming how textiles are consumed, recovered, and repurposed in Quebec.



Economic and Community Impact

Our growth and the expanding scope of our mission would not be possible without the lasting relationships we cultivate with our partners across Quebec. As true impact partners, they actively contribute to the development of Quebec’s social and circular economy by making reuse and upcycling accessible within communities.

Thanks to this committed ecosystem—comprising community partners, cities, institutions, and collaborators from various sectors—Renaissance is able to implement concrete, sustainable solutions that generate a real collective impact across several regions of Quebec.

Beyond the environmental benefits of reuse, these partnerships also contribute to local economies and the social development of communities. Together, we help create jobs, support the local economy, and establish a more responsible and accessible consumption model. This approach positions Renaissance as a sustainable local economic driver, serving citizens and communities.

Through an innovative supply chain, Renaissance also develops integrated transportation partnerships to optimize the flow of donations across Quebec. This approach supports greener and more sustainable logistics, in line with our environmental commitments.

Today, Renaissance collaborates with over 100 partners in 14 administrative regions of Quebec. Among them are organizations in Saguenay-Lac-Saint-Jean, the Eastern Townships, and Montérégie, as well as numerous organizations, municipalities, and community partners who share our commitment to building a more united and sustainable Quebec. Nearly 17% of the donations collected by Renaissance come from these partnerships.

Our partners:

Gouvernement du Quebec

Desjardins

CEIQ

REÉSCQ

ARQ

PME MTL

Chantier de l'Économie Sociale

Vestechpro

Recyc-Quebec

CQCD



Sounding the Voice of Renaissance

In 2025–2026, Renaissance continued its advocacy work to promote its model of a social, circular, and inclusive economy among decision-makers, partners, and stakeholders across Quebec. True to its mission, our organization created numerous opportunities for dialogue to emphasize that a more humane economy is not only possible but necessary for our communities.

Our participation in the **Sommet de l'Est 2025** was a highlight of the year. As East Montreal continues its transformation, Renaissance was able to lend its voice to this neighborhood, where our organization was born and grew, and where our impact is expanding with the opening of the Maurice-Duplessis Impact Centre.

Renaissance also took part in the **Sommet de l'économie sociale (Social Economy Summit)**, a vital forum for highlighting the foundational role the social economy plays in reducing inequalities, promoting socio-professional inclusion, and driving the ecological transition. In a context where social and environmental challenges intersect, we reaffirmed that social economy enterprises are essential partners in building more supportive, resilient, and sustainable communities. This conviction lies at the very heart of our model, which combines environmental impact and social commitment through the collection, sorting, and resale of secondhand goods.

This year was also marked by our participation in the founding of the **Réseau des entreprises d'économie sociale et circulaire du Québec (Quebec Network of Social and Circular Economy Enterprises)**. By contributing to the establishment of the REÉSCQ, Renaissance sought to support the creation of a network capable of strengthening collaboration among organizations engaged in reuse, material recovery, and the circular economy. This involvement reflects our commitment to building, alongside our partners, a circular, inclusive, and solidarity-based economy that serves the people of Quebec.

Our public affairs efforts also resulted in several visits by elected officials to our facilities. We were pleased to welcome the federal Member of Parliament for Hochelaga-Rosemont-Est to our Fripe Pie-IX, the federal Member of Parliament for Honoré-Mercier to the Maurice-Duplessis Impact Centre, and the Member of the National Assembly for Terrebonne to the Les Moulins Specialized Workshop. These meetings provided a concrete opportunity to showcase the impact of our activities on the ground: helping people find employment, offering a local solution for reuse, and supporting more inclusive communities.

The Maurice-Duplessis Impact Centre also welcomed the mayor of Rivière-des-Prairies-Pointe-aux-Trembles and the mayor of Mercier-Hochelaga-Maisonneuve. These visits helped strengthen dialogue with local governments and continue collaboration to maximize the social, economic, and environmental benefits of our activities.

Through these meetings, summits, and collaborations, Renaissance has continued to fully fulfill its role as an agent of change. Public affairs are not merely a space for representation; they are a lever for raising awareness of our realities, defending our mission, and creating the conditions necessary for a more inclusive, circular, and sustainable Quebec.



Highlights of the Year

Quebec City: Building our Presence in the Capitale-Nationale Region

Over the past year, Renaissance has continued to grow its presence in the Quebec City region with the opening of new strategic locations, including the Halles Fleur de Lys thrift store, the Charlesbourg boutique, and the new thrift store located in the heart of Laurier Quebec. With this arrival in one of the province's largest commercial hubs, Renaissance sought to further democratize secondhand shopping and integrate the social economy into the heart of Quebecers' consumption habits.

The opening of the Laurier Quebec thrift store marks an important milestone in the organization's development. Located in the former Hudson's Bay premises and spanning over 18,000 square feet, this new thrift store not only increases access to quality secondhand goods but also raises awareness among a broader audience about issues related to overconsumption and reuse.

These openings are part of a broader effort to strengthen Renaissance's presence in the Capitale-Nationale region, where needs related to employability, the circular economy, and economic accessibility continue to be very real. Every purchase made at these locations directly helps fund the organization's socio-professional integration programs and employment assistance services.



The Maurice-Duplessis Impact Centre: A Landmark Initiative for East Montreal

The year was also marked by the opening of the Maurice-Duplessis Impact Centre, a flagship project worth over \$45 million located in East Montreal. A true ecosystem for the social and circular economy, this 160,000-square-foot center brings together under one roof a donation centre, a thrift store, a Kilo store, a distribution centre, a Renaissance Employment Assistance Centre (CAER), and a future innovation space dedicated to textile upcycling.

Designed to serve as a driver of economic and social revitalization for its neighbourhood, this project aims to create more than 150 permanent jobs and support hundreds of people in making a sustainable transition back to employment or education. The Maurice-Duplessis Impact Centre also helps divert more than 1,500 tonnes of reusable goods from landfills each year, thereby strengthening Renaissance's environmental capacity.

Beyond its infrastructure, this project symbolizes the vision championed by Renaissance: that of sustainable development deeply rooted in communities, where employability, the social economy, and the ecological transition advance together.

Taking Over Le Support: Ensuring the Sustainability of a Local Social Mission

Finally, over the past year, Renaissance has also continued its commitment to communities by taking over the operations of Le Support, an organization that has been active for over 37 years in the fields of reuse and the social economy in Quebec. Faced with financial difficulties threatening the continuation of its activities, Le Support entrusted the management of its operations to Renaissance to ensure the sustainability of its services, preserve jobs, and maintain the social and environmental benefits generated in the communities it served.

This transition, which began on November 1, 2025, ensured the continuity of local reuse services while maintaining access to responsible consumption practices for residents. Through this gradual integration—which includes stores, a network of donation bins, and the transfer of certain activities to the Maurice-Duplessis Impact Centre—Renaissance sought to preserve Le Support's legacy while supporting employees through this new phase.

Beyond the continuity of operations, this takeover reflects a broader commitment: to protect and grow social economy initiatives that directly contribute to the vitality of Quebec communities.

Through each of its openings, integrations, and initiatives, Renaissance pursues the same goal: to help build more sustainable, inclusive, and resilient living environments. Because what we are building goes far beyond our stores. We are actively helping to transform the communities where we operate.



The Courage to Begin Again

Midélis, former participant in the integration program - Fripe Côte-Des-Neiges

Four years ago, Midélis left Venezuela with two of her three children to start a new life in Quebec. At 53, she left behind her entire life: her country, her roots, her job... and a part of herself.

In Venezuela, she had worked her whole life on a dairy farm with her husband. But after her husband died, the government expropriated the family farm. In a political and economic climate that had become extremely difficult, Midélis made a heart-wrenching decision: to leave in order to give her family a more stable future.

"It wasn't just about changing countries. It was about starting a whole new life."

When she arrived in Quebec, everything seemed overwhelming to her. The French language was a daily challenge. She felt lonely, uprooted, and uncertain about the future.

"After completing my French language training, I wondered what I was still capable of doing. I didn't know what place I could have here."

It was a friend she met during her French classes who told her about Renaissance's integration program. Having participated in the program herself, she explained that beyond the work experience, Renaissance offers a space to regain self-confidence, learn, grow, and reflect on one's future.

Midélis was already familiar with the Renaissance stores but had no idea the integration program existed. Intrigued, she decided to check it out.

The first few weeks at Fripe Côte-des-Neiges weren't easy. Stress was constant. She doubted herself, her abilities, and her place in this new reality.

"At first, I didn't feel capable. I was afraid of making mistakes. I thought it would be too hard for me." Then, little by little, something changed.

Thanks to the support of Sébastien, her social worker, Midélis slowly began to regain her self-confidence. Through follow-ups, active listening, and encouragement, she felt that people truly believed in her potential.

"Sébastien helped me enormously. He motivated me, believed in me, and showed me that I was capable of accomplishing great things. I felt protected, understood, and supported."

Over the months to come, Renaissance became much more than just a workplace. It was a place where Midélis rebuilt herself. Where she discovered a new version of herself.

Every day brought its share of small victories: greeting customers, asking for donations, practicing her French, learning to work in a new environment, and above all, building connections.

"Every day brought a beautiful memory. Here, people are very welcoming. I met some extraordinary people."

Very quickly, she developed a particular interest in customer service. Human connection re-energized her and helped her regain the confidence she thought she'd lost.

"I loved being with people. Welcoming customers, talking with them, helping... that's really what I enjoyed most."

Today, Midélis works as a cashier at Pharmaprix in Côte-des-Neiges. It's a job she directly attributes to the skills she acquired during her time at Renaissance.

But beyond the professional skills, it was above all the sense of belonging that left a deep impression on her. Arriving alone in a new country, she found a community at Renaissance, colleagues who became friends... and even a sense of family continuity. Her son now works at Renaissance as well.

"It has become a family affair."

When she looks back on her journey, Midélis speaks of Renaissance with great emotion.

"Renaissance gave me the opportunity to start my life over. For me, it was a fresh start."

*If she had to sum up Renaissance in a few words?
"Friendship... and a creator of professionals."*

“

"When I first arrived in Quebec, I thought I had lost everything. At Renaissance, I realized I could start over."



Governance

Our board of directors

The Renaissance Board of Directors plays a key role in the governance of our organization. Comprised of 13 members—professionals and volunteers with diverse and complementary expertise—it guides Renaissance’s strategic direction and ensures the fulfillment of our mission as well as the successful implementation of our projects. Through their commitment, these members fully embody our values and serve as ambassadors for our social and environmental mission.

This year, we were pleased to welcome Céline Blanchet to our Board of Directors. An economist and lawyer by training, a corporate director, and a governor of the Retail Council of Quebec (RCQ), Ms. Blanchet has over 30 years of experience in corporate affairs, organizational strategy, and governance. Throughout her career, notably at Hydro-Quebec, the Laurentian Bank, and DeSerres, she has been recognized for her commitment to organizational development and her active contribution to Quebec’s retail ecosystem. Her expertise and strategic vision will support Renaissance’s mission and contribute to our continued growth and social and environmental impact across Quebec.

This year, we also bid farewell to two prominent members of our Board of Directors. First, we would like to acknowledge the departure of Mr. Pierre Legault, founder of Renaissance and Vice-Chair of the Board of Directors. Through his vision, commitment, and deep dedication to the organization’s mission, he helped lay the foundations of Renaissance and foster the growth of a unique social economy model in Quebec. His contributions over the years have left a lasting mark on our organization and the thousands of people supported by our mission. We would also like to extend our warmest thanks to Mr. Paul André Lazure for his commitment and contribution to the Board of Directors. Their involvement, generosity, and trust in Renaissance have been invaluable, and we express our deepest gratitude to them.

Below is the composition of our Board of Directors:

- Mr. Yvon Arseneault**, Chairman
- Mr. Pierre Legault**, Vice-Chair
- Mr. Yves Prévost**, Secretary
- Mr. Daniel Binette**, Treasurer – BFL Canada
- Ms. Anitra Bostock**, Director – Maison Elizabeth House
- Ms. Céline Blanchet**, Director
- Mr. Louis Fortier**, Director – i4B inc.
- Mr. Gabriel Laurin**, Director – Artypac Automation
- Mr. Mehdi Hizaoui**, Director – Les Services Exp.
- Mr. Paul-André Lazure**, Director
- Ms. Gloria Sanchez-Meza**, Director – Ville de Montréal
- Ms. Sheila Murphy**, Director
- Ms. Stéphanie Garrow**, Director – Garrow&Evoy
- Mr. Éric St-Arnaud**, Executive Director, Ex-officio Member

chance de faire le bien donne



Paul-André Lazure
Administrateur
de Renaissance



Pierre Legault
Founder of Renaissance



A Renaissance is Never Far



Stores, Donation Centres and Kilo

- MONTRÉAL**
BOUTIQUE BÉLANGER
 5872, rue Bélanger
 Montréal (Qc) HIT 1G6
- BOUTIQUE JEAN-TALON / PIE-IX**
 4127, rue Jean-Talon est
 Saint-Léonard (Qc) HIS 1J6
- BOUTIQUE OUTREMONT**
 1085, avenue Bernard
 Outremont (Qc) H2V 1V1
- BOUTIQUE PAPINEAU**
 6500, avenue Papineau
 Montréal (Qc) H2G 2X2
- KILO FERRIER***
 5900 Ferrier
 Montréal (QC) H4P 1M7
- FRIPE CÔTE-DES-NEIGES**
 6700, chemin de la Côte-des-Neiges,
 local 20
 Montréal (Qc) H3S 2B2
- FRIPE DÉCARIE**
 1495, rue de l'Église
 Montréal (Qc) H4L 3L2
- FRIPE GALERIES DES SOURCES**
 3237, boulevard Des Sources local 84
 Montréal (Qc) H9B 1Z6
- FRIPE GALERIES NORMANDIE**
 2670 de Salaberry local 2670 & 2674
 Montréal (Qc) H3M 1L3
- FRIPE HENRI-BOURASSA**
 5500, boulevard Henri-Bourassa est
 Montréal (Qc) H1G 2T2
- FRIPE MASSON**
 3238, rue Masson
 Montréal (Qc) H1Y 1Y3
- FRIPE MONT-ROYAL**
 1310, avenue du Mont-Royal est
 Montréal (Qc) H2J 1Y5
- FRIPE PIE-IX**
 2030, boul. Pie-IX
 Montréal (Qc) H1V 1C2
- FRIPE PLAZA ANJOU**
 6925, rue Jean-Talon est
 Saint-Léonard (Qc) HIS 1N2
- FRIPE POINTE-AUX-TREMBLES**
 1530, boulevard Saint-Jean-Baptiste
 Montréal (Qc) H1B 4A4
- FRIPE SAINT-HUBERT**
 6960, rue Saint-Hubert
 Montréal (Qc) H2S 2M9
- FRIPE SAINT-JACQUES**
 7205, rue Saint-Jacques ouest
 Montréal (Qc) H4B 1V3
- FRIPE SAINT-LAURENT**
 7250, boulevard Saint-Laurent
 Montréal (Qc) H2R 2X9
- FRIPE VERDUN**
 4261, rue Wellington
 Verdun (Qc) H4G 1V9
- FRIPE CENTRE DOMAINE**
 3365, avenue de Granby
 Montréal (Qc) H1N 2Z7
- FRIPE MAURICE-DUPLESSIS**
 10 600, Boulevard Maurice-Duplessis
 Montréal (QC) H4P 1M7
- KILO-IMPACT MAURICE-DUPLESSIS**
 10 600, Boulevard Maurice-Duplessis
 Montréal (QC) H4P 1M7
- LA FIBRE.ATELIER**
 1326, rue Notre-Dame Ouest
 Montréal (Qc) H3C 1K7
- LAVAL**
FRIPE DES LAURENTIDES
 1770, boulevard des Laurentides
 Laval (Qc) H7M 2Y4
- FRIPE GALERIES MILLE-ILES**
 307-A, boulevard Curé-Labelle
 Rosemère (Qc) J7A 2H7
- FRIPE SAINT-MARTIN**
 965, boulevard Curé-Labelle
 Laval (Qc) H7V 2V7
- MONTÉRÉGIE**
BOUTIQUE CARREFOUR PELLETIER
 8200, boulevard Taschereau
 Brossard (Qc) J4X 2S6
- FRIPE SAINT-BRUNO**
 1201, boulevard Saint-Bruno
 Saint-Bruno-de-Montarville (Qc) J3V 5K3
- BOUTIQUE SAINT-LAMBERT**
 423, avenue Victoria
 Saint-Lambert (Qc) J4P 2J1
- BOUTIQUE VICTORIA**
 1455, avenue Victoria
 Saint-Lambert (Qc) J4R 1R5
- FRIPE PORTOBELLO**
 Place Portobello
 7250, boulevard Taschereau
 Brossard (Qc) J4W 1M9
- FRIPE DES ORMEAUX CHAMBLY**
 2930, Chemin de Chambly
 Longueuil (Qc) J4L 1N2
- ESTRIE**
FRIPE PROMENADE KING
 2293, rue King ouest
 Sherbrooke (Qc) J1J 2G2
- CAPITALE NATIONALE**
FRIPE LAURIER Quebec
 2 700, Boulevard Laurier Local 2330
 Quebec (QC) G1V 4J9
- BOUTIQUE CHARLESBOURG**
 6950, boulevard Henri-Bourassa
 Quebec (Qc) G1H 3C8
- FRIPE HALLES FLEUR DE LYS**
 245, Rue Soumande
 Quebec (Qc) G1M 3H6
- OUTAOUAIS**
BOUTIQUE GALERIES AYLNER
 181, rue Principale
 Gatineau (Qc) J9H 6A6
- BOUTIQUE CENTRE RIVIERA**
 22, rue des Flandres
 Gatineau (Qc) J8T 4R7
- LANAUDIÈRE**
Atelier Spécialisé Les Moulins (ASLM)
 421, rue Léveillé
 Terrebonne (Qc) J6W 1Z7
- CHAUDIÈRE-APPALACHES**
FRIPE PLAZA CHARLES-A.-CADIEUX
 24, rue Charles-A.-Cadieux
 Lévis (Qc) G6V 7Z6





Bookstores

MONTREAL

LIBRAIRIE BEAUMONT

1244, Av. Beaumont
Ville Mont-Royal, H3P 3E5

LIBRAIRIE FLEURY-HAMEL

1499, Fleury Est
Montréal (Qc) H2C 1S3

LIBRAIRIE NDG

4001, Boul. Décarie
Montréal, H4A 3J8

LIBRAIRIE ONTARIO EST

3921 rue Ontario Est
Montréal (Qc) H1W 1S6

LIBRAIRIE PIERREFONDS

14891, Boul. De Pierrefonds
Montréal, (Qc) H9H 4M5

LIBRAIRIE SAINT-DENIS

4257, rue Saint-Denis
Montréal (Qc) H2J 2K9

MINI LIBRAIRIE BOMBARDIER

7168, rue Bombardier
Anjou (Qc) H1J 2Z9

LIBRAIRIE PLACE FORSYTHE

13670, rue Sherbrooke est
Pointe-aux-Trembles
(Qc) H1A 4X9

LANAUDIÈRE

LIBRAIRIE DES SEIGNEURS

1279, boulevard des Seigneurs
Terrebonne (Quebec) J6W 4P7

MONTÉRÉGIE

LIBRAIRIE ÎLE-PERROT

106 Boul. Don Quichotte, Unité 22
Île Perrot, Qc J7V 6L7

MINI-LIBRAIRIE CHAMBLY- RÉMILLARD

2590 Ch Chambly
Longueuil, J4L 1M5



Donation Centres

MONTREAL

BEACONSFIELD

42-B, Boul. Saint-Charles,
Beaconsfield (Qc) H9W 5Z6

DORVAL

707, Chemin Bord du Lac, Dorval
(Qc), H9S 2B9

FAUBOURG-DES-PRAIRIES

12451, Boul. Rodolphe-Forget,
Rivière-des-Prairies (Qc) H1E 4T4

FLEURY EST

2440, Fleury Est, Montréal (Qc) H2B
1L3

HYMUS

225C, boul. Hymus, Pointe-Claire
(Qc) H9R 1G4

JARRY EST

1460, rue Jarry E, Montréal (Qc) H2E
1A9

ÎLE BIZARD

570, Boul. Jacques Bizard, Île Bizard
(Qc) H9C 2H2

LAJEUNESSE

9105 Lajeunesse, Montréal (Qc) H2M
1S3

LASALLE

8459, boul. Newman, LaSalle (Qc)
H8N 2Y7
(Coin Boul. Shevchenko)

MARCEL-LAURIN

1545 Boul. Marcel-Laurin local 1,
Montréal (Qc) H4R 0B7

ÎLE-DES-SOEURS

40, Place du Commerce, Verdun (Qc)
H3E 1J6

SHERBROOKE-DICKSON

5714, rue Sherbrooke Est, Montréal
(Qc) H1N 1A5

SHERBROOKE-MONTGOMERY

2785 Sherbrooke Est, Montréal (Qc)
H2K 2S6

SHERBROOKE-TAILLON

9192 Sherbrooke E, Montréal (Qc) H1L
1E5

LAURENTIDES

BLAINVILLE

1083, Boul. Curé-Labelle, Local 107,
Blainville (Qc), J7C 3M9

LAVAL

PLACE CARNAVAL

2161 Boulevard Curé-Labelle, Laval
(Qc) H7T 2Z3

AUTEUIL

981 Boul d'Auteuil, Laval
(Qc) H7E 5J7

DES LAURENTIDES

5040, Boul. Des Laurentides, Laval
(Qc) H7K 2J5

DES OISEAUX

550 Boul Curé-Labelle, Laval (Qc)
H7L 4V6

JOLIBOURG

1263, Boul. Jolibourg, Laval (Qc) H7Y
1Z8

PLACE VILAMONT

1857 René-Laennec, Vimont (Qc)
H7M 5E2

MONTÉRÉGIE

CHAMBLY-LEBLANC

1148 Ch. Chambly, Longueuil
(Qc), J4J 3W5

PROMENADES DU PARC

88 - 6250 Boul Cousineau
(Promenades du Parc), Saint-Hubert
(Qc) J3Y 8X9

DE ROME

1155 boul. de Rome, Brossard (Qc)
J4W 3J1

GRANDE ALLÉE

5625 Grande-Allée, Brossard (Qc)
J4Z 3G4

STE-JULIE

1615, Ch. Du Fer-À-Cheval, Saint-Julie
(Qc) J3E 1G3

CAPITALE NATIONALE

ROUTE DE L'ÉGLISE

1209, route de l'Église
Quebec (Quebec) G1W 3N9





7245, rue Clark
Bureau 201
Montréal (Quebec) H2R 2Y4

514 276-3626

information@renaissancequebec.ca

renaissancequebec.ca

